

# **HP ScanJet Pro 4500 fn1**

## **Firmware Readme**

- Product Name: HP ScanJet Pro 4500 fn1
- Model Number: L2749A

### **Description:**

- This document contains information for the firmware revision.
- Firmware Version: V7.138

### **Enhancements and Fixes provided with this Firmware Version**

The following new functionality or features are provided by this firmware release: V7.138

Fix and enhancements

- Fix cannot scan to Office365 mail server issue.

MD5 Checksum

- Exe file: 22b9d2e0a86e63c731f0e7269d4eb4ba
- Bin file: a4dd739211ea3c2d4c693722de94c987

### **Enhancements and Fixes provided with this Firmware Version**

The following new functionality or features are provided by this firmware release: V7.137

Fix and enhancements

- Fix Wi-Fi Frag Attack issue

MD5 Checksum

- Exe file: 7491e128ebfca74e3cafe6c369015bed
- Bin file: 177ad84a2c3fe337a915f73059dbe6b4

## **Enhancements and Fixes provided with this Firmware Version**

The following new functionality or features are provided by this firmware release: V7.128

Fix and enhancements

- ES3.0
- Czech and Slovak language support on the control panel

## **Enhancements and Fixes provided with this Firmware Version**

The following new functionality or features are provided by this firmware release: V7.126

Fix and enhancements

- Enhanced to be compatible with more SMTP servers.
- Enhanced to support more network folder access permissions.
- Minor bug fix.

## **Enhancements and Fixes provided with this Firmware Version**

The following new functionality or features are provided by this firmware release: V6.123

Fix and enhancements

- Added SMBv2 and SMBv3 support.
- Support latest web browser version.
- Fixed minor issues.

## **Enhancements and Fixes provided with this Firmware Version**

The following new functionality or features are provided by this firmware release: V5.106

Fix and enhancements

- Added NTP server input in EWS, to allow ScanJet 4500 fn1 to connect to

manually configured NTP server in EWS. Previously if scanner cannot connect to the NTP server which is hard coded in firmware, the scan to email shows incorrect date/time. Now with manually input NTP server, user can firstly confirm the NTP is working, then apply in EWS, after which scanner will show correct date/time thereafter.

- Added scan to folder jpeg compression level selection. Previously, jpeg compression was set as high quality/large file size. Now user can select different levels between highest quality to smallest size to cater for individual needs.
- Solved a random error message in EWS if accessed from a Win 10 Edge browser.
- Solved an error when scan extra long page in B&W mode.
- Solved an issue that scanner incorrectly displays "pick rollers need to be replaced" but the life is far less than 100k pages which is the correct page count when pick rollers need to be replaced.

## **Enhancements and Fixes provided with this Firmware Version**

The following new functionality or features are provided by this firmware release: V5.101

Fix and enhancements

- Added B&W TIFF scan in scan to Email and scan to Folder function from scanner control panel.
- Removed "lock attribute" for scan to folder files to allow user to edit those scanned files.

## **Enhancements and Fixes provided with this Firmware Version**

The following new functionality or features are provided by this firmware release: V3.100

Fix and enhancements

- Supports Reserve Job, i.e. a scan job is initiated from computer with HP Scan software. User then walk to scanner, place the originals, and then execute the scan by clicking Reserve Job icon and selecting the desired reserve job.
- Solved an issue that scan to folder cannot be configured on a share folder shared by a Mac computer.

- Solved an issue that scan to folder cannot be configured on a share drive running with certain Linux OS.

## **Installation Instructions**

### **- Through USB**

- Download the flash firmware updater file from hp.com to the PC desktop
- Turn the scanner on
- Double click on the firmware update utility file (exe file)
- HP firmware update window will open (Command Prompt)
- Close window automatically when the FW update process is completed.

### **- Through EWS**

- Type the IP address of ScanJet Pro N4000 snw1 into the address bar in Internet Explorer, Chrome, or Safari to enter the Embedded Web Server (EWS) of scanner and press Enter.
- Click the "General" tab
- Click "Firmware Upgrade"
- Click "Choose File" to select the downloaded firmware file (bin file)
- Click "Install"
- Please wait for scanner to reflash and reboot

(Note) Do not navigate away from the web page and do not power off scanner.

(Note) please disable any proxy settings in Web browser.